

GEORGE BRADISH TRACTOR OPERATING POLICY

Most parts are new replacement parts, however, occasionally we do obtain OEM parts from dealers who have ceased operations. We also have many used parts. Please call for availability and prices for all used or "New Old Stock" part inquiries. We try to maintain all items in stock, but due to unforeseen heavy demand or supplier problems, we may be out of stock on a particular item. Pictures and OEM part numbers are used strictly to identify the items. We cannot be held responsible for any typographical, printing, or lay-out errors. George Bradish Tractor Parts is a family owned and operated business and is not in any way affiliated with Ford New Holland, Ford Motor Company, or any of its subsidiaries.

We welcome any suggestions, corrections, or comments. Thanks for your patronage!

To Place an Order:

- Please call, fax, mail, or e-mail us to place your order and to obtain exact costs of parts, shipping and handling, insurance, and sales tax (if applicable). **Phone: 724-539-8386 Fax: 724-539-3808 E-mail: george@georgebradishtractorparts.com**

Receipt of Order:

- Please inspect your order on receipt of merchandise. If there is a discrepancy, call within 48 hours. There will be no claim after this time. Check your order carefully; sometimes small items will be packaged inside of larger items.

Payment:

- Payment made by a bank or postal money order or a certified check will allow us to ship your order sooner. Personal checks are welcome, but expect a delay in shipping to allow the check to clear the bank. Any orders accompanied by a personal or business check will be held until the check clears the bank. We accept Visa and Master Card on orders that are mailed or phoned in. We are unable to offer credit card service at the shows we are attending.

Shipping:

- United Parcel Service (UPS) will be used as the common carrier in most instances. UPS ships to physical addresses only (no Post Office Boxes). Large items that cannot be shipped with U.P.S. will be shipped by the carrier of your choice, providing the company offers service in our area. We can discuss this shipping upon request.

Foreign Shipments:

- Payments must be made in US funds. Additional shipping costs will be added to foreign orders. Please call for details regarding foreign shipments.

Damaged Items:

- All merchandise leaving our store is inspected and in good condition. If you receive a damaged shipment, report the "Damage" to the carrier immediately, preferably before they leave your location. You **must** then notify our office at 724-539-8386.
- On UPS damaged items, hold the parts in the original package for UPS inspection. If the above procedures are followed, we will ship your replacement parts at no additional charge. If not, the loss will be at your expense.

Merchandise Returns:

- You must contact our office to get authorization and an authorization return number to return any merchandise for any reason. **A copy of your original invoice must be included in your return package to receive credit.** Credit will be issued based on inspection and condition of the returned merchandise.
- The customer assumes liability for freight for any reason merchandise is returned. Returned merchandise must be shipped with all transportation charges prepaid. Merchandise returned COD will be refused.

Restocking Fees:

- The customer has 15 days from the day of the receipt to return merchandise for a refund or credit of the purchase price. After this time, a minimum restocking fee is applied.
- 15 to 30 days..... 15% restocking fee
- 30 to 45 days..... 30% restocking fee
- NO RETURNS AFTER 45 DAYS
- The minimum restocking charge may be revised, at our discretion, based on final inspection of the return and the circumstances involved.

Electrical Items:

- All electrical items are not returnable. All sales are final.

Warranty: Parts are warranted to be free from defects in material and workmanship under normal use and service from date goods are sold to end-user. This warranty is limited to replacement of defective parts, if returned in accordance with our return policy. The provisions of this warranty shall apply to any part properly installed, maintained, and operated under normal conditions but shall be void if part has been subject to misuse, neglect, or accident or if used for a purpose for which it was not designed or altered in any way so as to adversely affect its performance and reliability. Neither seller or manufacturer shall be liable for any loss, injury, damage, direct or consequential arising from the use of, or the incapacities of the part. After use, the user shall assume all risk and liability in connection therewith. After 30 days from the date of the sale to the end user, all warranties expressed or implied are void.

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